



What to Do If Your Keypad is Beeping

How to unlock and silence your security panel.

A beeping keypad can be alarming – or annoying at best. Most keypads beep as a result of a power failure. If that is the case, here's what you can do to silence your beeping keypad properly and safely.

What You'll Need

- small flathead or slotted-tip screwdriver

Take Caution

You must be free of static electricity before handling circuit boards. It is recommended that you wear a grounding strap or touch a bare metal surface – like a metal pipe or screw on a light switch – to discharge static electricity before taking the steps below.

Opening the Keypad and Unplugging the Back-up Battery

The keypad housing is made up of two parts: the cover – which contains the circuit board and components – and the base.

For a Traditional Keypad (Fig. 1)

1. To separate the keypad cover from the base, insert a flathead screwdriver into one of the slots on the bottom of the keypad and gently lift the screwdriver upward. Repeat with the other slot.
2. Gently separate the cover from the base and set the cover containing the keypad components aside.
3. Unplug wire harness found on the back of the face-plate. (Fig. 3)

Fig. 1 Traditional Keypad

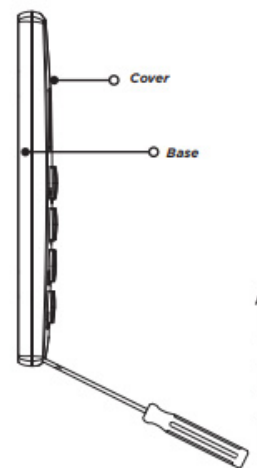
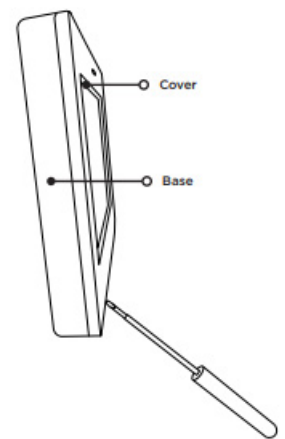


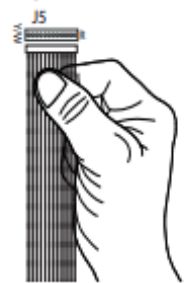
Fig. 2 Touchscreen Keypad



For a Touchscreen Keypad (Fig. 2)

1. To separate the keypad cover from the base insert a slotted-tip screwdriver into one of the slots on the bottom of the keypad and lift the screwdriver upward. Repeat with the other slot.
2. Separate the cover from the base and set the cover containing the keypad components aside.
3. Unplug wire harness found on the back of the face-plate. (Fig. 3)

Fig. 3 Wire Harness



Please note: Older keypads will not have visible slots. To remove the cover, use a small slotted screwdriver to compress the base which will cause the internal tabs to release.